



DW Windows^{Ltd}

BUILT ON QUALITY, AFFORDABILITY AND RELIABILITY

www.dwwindows.co.uk

WHY CHOOSE US?



**...in here you will find all you need to know about
choosing the right installer**

01902 661779 | sales@dwwindows.co.uk | www.dwwindows.co.uk



Owners - Dave & Claire Walters

"Here at DW Windows we would like to think that we are different to any other double glazing company.

We genuinely care about our customers, giving each one the level of service we would expect ourselves"

A message from Dave Walters, Managing Director

Thank you for asking us to quote for your project.

Here at DW Windows Ltd we always strive to give you quality branded products and reliable service at the best possible price.

I first started in this industry when I left school in 1985 and after many years' of seeing how the industry worked, I felt confident I could do it better working for myself. So, in 2006 I started DW Windows Ltd with just me, a van and a notebook and worked tirelessly to give every customer the quality and service I would expect on my own home. I have always worked on the basis that I never want to let a customer down and genuinely care about ensuring that the customer is happy with the outcome of their project.

I have carefully selected Managers and staff who can deliver on these same values as we now have grown to over 50 staff all of whom put the customer first.

We always like to think that we are different to any other double-glazing companies. We never use any of the pushy old-fashioned sales tactics that the window industry is renowned for and we have an honest and transparent pricing structure delivered with a detailed written quote so that you can choose your installer wisely.

60% of our work comes from recommendations by satisfied customers and our testimonials can be seen on our Website, Facebook Page and Trustpilot.

Our workmanship, materials (including the glass units) and labour are provided with a full 10-year, written insurance backed guarantee. We are also a FENSA approved installer for your complete peace of mind.

If you have not done so already, please visit one of our two showrooms for inspiration, where we have 9 conservatories, 2 orangeries plus dozens of windows and doors on display to help you choose.

We have fitted thousands of windows & built hundreds of conservatories and orangeries over the last 17 years throughout the Midlands of all shapes and sizes and it would be a pleasure to add yours to the list.

If you have any questions, please do not hesitate to contact us. We are here to help.

Kind Regards



Dave Walters

Director

Our High Quality Products

PROFILE22[®]

deceuninck

UPVC (A+ RATED)

Windows
French Doors
Single Doors
Sliding Patio Doors
Bi-fold Doors

THE RESIDENCE COLLECTION
R9 R7 R2

Victorian Sliders

SASH WINDOWS

COMPOSITE DOORS

Rockdoor Trusted Installer
Apeer Approved Supplier
Distinction Supplier

Apeer
APPROVED SUPPLIER

ROCK DOOR[®]

TRUSTED INSTALLER

ALUMINIUM

Bi-fold Doors
Sliding Patio Doors
Windows
Single Doors
French Doors

DISTINCTION DOORS

FASCIAS SOFFITS AND GUTTERING

SMOOTH AS
SILKA

PORCHES

Complete New Builds
Refurbishments

ALUK[®]

CONSERVATORIES & ORANGERIES

Complete New Builds
Refurbishments
Roof Replacement

Hurst

VERANDAS

Victorian, Traditional or Contemporary

origin



eurocell[®]

All together better

EQUINOX[®] TILED ROOF SYSTEM

Livinroom
by ultraframe

We have a lot to be proud of...

Our prices include much more than just materials and labour



As a FENSA approved installer we make sure that all of our applicable work complies with building regulations, is energy efficient, and registered with the local council.



We cover your work with both a comprehensive insurance backed guarantee and deposit protection policy with the PWF (Plastic Windows Federation) for your added peace of mind.



We are members of CHAS (Construction Health & Safety Scheme). We are regularly assessed to ensure that we comply with important Health & Safety legislation.



We are an accredited member of this Guild which means we have been assessed as skilled and reliable in our trade.

Don't just take our word for it!



DW Windows Ltd

Reviews 945 • Excellent



Excellent service from office staff, surveyor, fitters, etc - really impressed by the whole team.

*Brilliant from start to finish , Excellent **sales staff not pushy**, fitters did a top job despite freezing cold wind & snow. Very pleased with door, would highly recommend.*

*Excellent work, really pleased with the results. Everyone I have dealt with at DW have been **helpful, friendly, polite** and knowledgeable. I wouldn't hesitate in recommending them.*

*From start to finish, an excellent service. The company representative, customer services, surveyor and the trades people. I was listened to and they delivered the porch that I wanted. Excellent quality. **Great company, very trustworthy.***

*Faultless installation by a **professional fitting team**. Nothing is too much trouble, I would only use DW windows in the future.*

...listen to our customers too.



Excellent service from start to finish. All work has been carried out to a **high standard with attention to detail**

Top quality job all done in a day. Every member of the DW Team has been friendly and professional, **a real pleasure to do business with.** Highly recommended!

From start to finish they were brilliant. Great products, great prices and first class service throughout. No old school pushy sales people here ... **just warm, polite, customer service focused colleagues**

We had our new porch and patio doors fitted yesterday by DW Windows. From the initial enquiry to completion, **the whole process has been professional and stress free.** They could not be beaten on price. The guys who fitted them were amazing. **Nothing was too much trouble,** extremely high standards and left the job as clean as they found it. Absolutely highly recommended.

The two fitters were totally first class and completed all work to top standards. **I would recommend to anyone**

Finding the right company isn't just about price...

**FINDING THE RIGHT COMPANY
ISN'T JUST ABOUT THE PRICE?**



Here are some tips and checks we recommend you do before inviting any company to do work on your property.

CHECK THE COMPANY'S HISTORY - Visit Companies House website so that you can verify who you are dealing with www.companieshouse.gov.uk

RESEARCH THE COMPANY CREDENTIALS - If the company says it's a member of a trade scheme or body always verify that the contractor is genuinely registered. Especially FENSA, as installation of doors and windows must follow strict legal guidelines under current building regulations. www.fensa.org.uk/find-installers

ENSURE THAT YOU RECEIVE A DETAILED WRITTEN QUOTE - If you have had other quotes, make sure that you have a written work specification from each tradesman to make a fair comparison and ensure a 'like for like' quote. Also compare the guarantee and after-sales support too.



READ UP ON CUSTOMER REVIEWS - Visit the company website, social media pages and reputable review sites. When you see real reviews from real people you can make an informed choice <https://uk.trustpilot.com/review/dwwindows.co.uk>

ASK ABOUT THE INSURANCE BACKED GUARANTEE - A FENSA registered business must give a guarantee or warranty covering the cost of completing rectification work in respect of the installer ceasing to trade, via an independent insurance provider. Always ensure a written receipt & guarantee is available www.pwfed.co.uk/homeowners.php

It's all about the extra value you get too!

Installer Comparison *Checklist*



		
Trading 17+ years with a traceable history	✓	<input type="checkbox"/>
Registered FENSA installer	✓	<input type="checkbox"/>
10 year Insurance backed guarantee included	✓	<input type="checkbox"/>
Deposit protection policy included	✓	<input type="checkbox"/>
Only use quality BRANDED products	✓	<input type="checkbox"/>
Hundreds of GENUINE online reviews	✓	<input type="checkbox"/>
Hundreds of photos of previous work	✓	<input type="checkbox"/>
Detailed WRITTEN quotes	✓	<input type="checkbox"/>
Friendly and knowledgeable sales team	✓	<input type="checkbox"/>
Dedicated aftersales department	✓	<input type="checkbox"/>
Two fully stocked showrooms	✓	<input type="checkbox"/>
Local Head Office and support team	✓	<input type="checkbox"/>
Choice of finance plans offered	✓	<input type="checkbox"/>
Carefully selected, trained and vetted installation teams	✓	<input type="checkbox"/>
All surveyors directly employed	✓	<input type="checkbox"/>
60% of work comes from recommendations	✓	<input type="checkbox"/>

Ordering from DW Windows Ltd is hassle free



Step 1 - Order

Our knowledgeable, friendly (& non-pushy) Sales Team assist you in choosing exactly what suits YOUR needs. We have two showrooms to showcase our products to help you choose. We also have products to suit all budgets and tastes.



Step 2 - Survey

Once you have placed an order our friendly Operations Team arrange a Surveyor visit to your property to accurately measure, check compliance to building regulations and order your bespoke products before agreeing an installation date / schedule.



Step 3 - Install

Our Installation Team complete your order to the highest standards while respecting your property throughout. On completion of the work they will walk you through the installation and complete a satisfaction checklist before they leave.



Step 4 - Guarantee

We will provide you with friendly respectful service during the life of your guarantee. We send you a copy in writing for your complete peace of mind. Our dedicated aftersales team are on hand should you need us during your guarantee period.

Spread the cost with our flexible finance

We offer a range of ways to pay, with the option to spread the cost using our flexible finance options. Why not benefit from the latest home improvements today!

Deferred low Rate

Our Pay Monthly option allows you to spread the cost. Pay just a 15% deposit on order then spread the rest over 60 or 120 months.

If you wish to pay it off early that's no problem too.

12.9% APR*

Buy Now Pay Later

Our Buy Now Pay Later option allows you to defer the balance without any interest or additional fees for up to 12 months after you place your order. Pay just a 25% deposit.

If you change your mind and it's not settled within a year, don't worry, the balance can be transferred onto a 10-year plan.

19.9% APR*

Novuna[®] Personal Finance

*Rates and plans correct at the time of printing

Credit is subject to status and affordability. Terms & Conditions Apply. D. W. WINDOWS LIMITED FRN: 694960 8 Meadow Lane, Bilston, West Midlands, WV14 9NQ is a credit broker, not the lender and is authorised and regulated by the Financial Conduct Authority. Credit is provided by Novuna Personal Finance, a trading style of Mitsubishi HC Capital UK PLC. Authorised and Regulated by the Financial Conduct Authority.

We will also give you £50 for each recommendation

For EVERY one of your recommendations that result in a new customer placing an order
..... **we will pay you £50!**



Head Office/Window, Door
& Conservatory Centre:
8 Meadow Lane, Coseley, WV14 9NQ
Tel: 01902 661779
Email: accounts@dwwindows.co.uk



RECOMMEND



WE WILL PAY YOU £50 WHEN YOU RECOMMEND US!

Your Name: _____ Order No: _____

Your Address: _____

I WOULD LIKE TO RECOMMEND / I HAVE RECOMMENDED

Name: _____

Address: _____

Tel: (Home) _____ (Mobile) _____

Email: _____

£50.00

DW Windows
DW Windows Ltd

Once you are a customer of ours, if any of your recommendations result in an order we will pay you £50 for every new customer you introduce.
*See reverse for Terms & Conditions.

(*Terms & conditions apply)

*£50 paid once work is completed and any balances paid

Contact Us:

01902 661779 | 0800 999 0909

www.dwwindows.co.uk

Sales Enquiries

sales@dwwindows.co.uk

General Enquiries

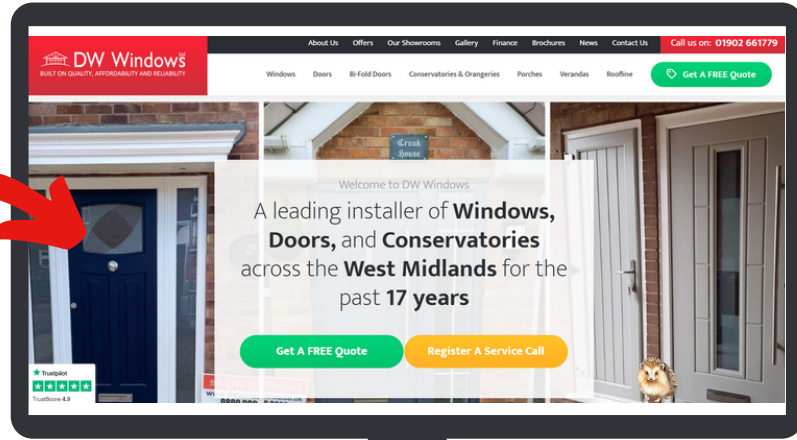
headoffice@dwwindows.co.uk

Installation & Service

operations@dwwindows.co.uk

Payments

accounts@dwwindows.co.uk



Visit Our Showrooms:

8 Meadow Lane, Coseley, WV14 9NQ

(Head Office)

7 Brick Street, Sedgley, DY3 1NT

We have plenty of photos to show you on social media too!



@dwwindowsltd



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