DW Windows Ltd

BUILT ON QUALITY, AFFORDABILITY AND RELIABILITY

www.dwwindows.co.uk

WHY CHOOSE US?

... all you need to know about choosing the right installer

4.9 ★ Rated **Excellent** ★★★★★ Trustpilot









01902 661779 | sales@dwwindows.co.uk

www.dwwindows.co.uk



Rated Excellent 4.9

Trustpilot

Our Showroom

8 Meadow Lane, Coseley,
Bilston
WV14 9NQ

(just off the Birmingham New Road)

"Here at DW Windows we like to think that we are different to any other double glazing company. We provide honest upfront prices, great service and our reviews on Trustpilot are unrivalled"

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A message from the DW Windows Team

Thank you for contacting DW Windows

At DW Windows Ltd we strive to give you quality branded products, with a reliable service, all at the best possible price.

In 2006 DW Windows Ltd started with just one man, a van, and his notebook and the desire to **give every customer the quality and service we would expect in our own home**. We now have grown to a carefully selected team of over 40 staff who can deliver on these same values.

We work on the basis that **we never want to let a customer down** and we genuinely strive to ensure that the customer is happy with the outcome of their project.

We know that **we are different to most other double-glazing companies.** We never use any of the pushy old-fashioned sales tactics that the window industry is renowned for and we have an **honest and transparent pricing structure** delivered with a detailed written quote so that you can choose your installer wisely.

60% of our work comes from recommendations by satisfied customers and our testimonials can be seen on our Website, Facebook Page and Trustpilot.

Our workmanship, materials, and products are provided with a **full 10-year, written DW Windows guarantee** backed by an **insurance policy.** Your deposit is also protected with **deposit protection insurance**. We are also a **FENSA registered installer** for your complete peace of mind.

If you have not done so already, please **visit our Coseley showroom** for inspiration, where we have a variety of windows and doors on display, plus conservatories, orangeries, porches and verandas to help you visualise your project.

We have **completed thousands of projects since 2006** throughout the Midlands and beyond, of all shapes and sizes and it would be a pleasure to add yours to the list.

If you have any questions, please do not hesitate to contact us. **We are here to help.**

Kind Regards

TeamDW

4.9 ★ Rated Excellent ★★★★★ ★ Trustpilot

Price is much more than just materials and labour

Always check that an installers trade membership promises are genuine!

FENSA APPROVED WINDOW & DOOR INSTALLATIONS

As a **FENSA approved installer** we make sure that all of our applicable work complies with current building regulations which is a **requirement by law.**

pwf est. 1989

For your added peace of mind we cover your work with both deposit protection insurance and a comprehensive **10 year insurance backed guarantee** with the PWF (Plastic Windows Federation).

DW Windows Ltd
BUILT ON QUALITY, AFFORDABILITY AND RELIABILITY
Windows, Doors, Conservatories, Orangeries and Porches
01902 661779
www.dwwindows.co.uk

CHAS®
Accredited Contractor
CHAS.co.uk

We are members of CHAS (Construction Health & Safety Scheme). We are rigorously assessed to ensure that we **comply with important Health & Safety** legislation.

THE GUILD OF MASTER CRAFTSMEN
CORPORATE MEMBER

We are an accredited member of this Guild which means we have been assessed as **skilled and reliable in our trade.**

Read our TRUSTPILOT reviews!

4.9

Rated **Excellent**

Trustpilot

Window Installation Service

> *Great **job** done putting our new windows in would recommend this company*

> *Great **communication** throughout all the process. Sales person not pushy. **Friendly staff** on the phone. Great fitters who worked quickly and tidily.*

> *We received **excellent service** from start to finish with DW Windows. There was never any pressure after the quote and we were only given one price. All of the staff we had dealings with were so **helpful** and **professional** and always **willing to help**.*

> *Very pleased with my new doors. Read the reviews on Trust Pilot and decided to give them a go. Didn't wait long for appointment, the salesman was **very friendly and not pushy which I like**.*

> *Faultless installation by a **professional fitting team.** Nothing is too much trouble, I would only use DW windows in the future.*

https://uk.trustpilot.com/review/dwwindows.co.uk

We have reviews on GOOGLE too!

Google Reviews ★★★★★
4.6 ★★★★★

Top quality job all done in a day. Every member of the DW Team has been friendly and professional, ***a real pleasure to do business with.*** *Highly recommended!*

We had our new porch and patio doors fitted yesterday by DW Windows. From the initial enquiry to completion, ***the whole process has been professional and stress free.*** *They could not be beaten on price. The guys who fitted them were amazing.* ***Nothing was too much trouble,*** *extremely high standards and left the job as clean as they found it. Absolutely highly recommended.*

Very satisfied *with the customer service and the work carried out. Would recommend and use again.*

Twice this year we have used DW Windows following a ***recommendation****. We then went into their* ***showroom*** *to finalise, but chose a different style door, again it was hassle* ***free booking****.*

The two fitters were totally ***first class*** *and completed all work to* ***top standards****.*
I would ***recommend to anyone***

We will also give you £50 for each recommendation

For EVERY one of your recommendations that result in a new customer placing an order ..... we will pay you £50!


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Head Office/Window, Door & Conservatory Centre:
8 Meadow Lane, Coseley, WV14 9NQ
Tel: 01902 661779
E-mail: accounts@dwwindows.co.uk

Trustpilot
FENSA APPROVED

WE WILL PAY YOU £50 WHEN YOU RECOMMEND US!

Your Name: _____ Order No: _____
Your Address: _____
£50.00
I WOULD LIKE TO RECOMMEND ☐ / I HAVE RECOMMENDED ☐
Name: _____
Address: _____
Tel: (Home) _____ (Mobile) _____
DW Windows
Email: _____
DW Windows Ltd

Once you are a customer of ours, if any of your recommendations result in an order we will pay you **£50** for every new customer you introduce.
*See reverse for Terms & Conditions.



*(*Terms & conditions apply)*

**£50 paid once work is completed and any balances paid*

Spread the cost with our payment options

1. Interest Free Credit – Divide the loan amount by the term of the agreement and this will be your monthly repayment. 0.00% APR

2. Spread the Cost – Split the cost over 5 or 10 years with a low monthly payment option. 11.9% Representative APR

3. Buy Now Pay Later – Make your purchase and pay nothing until (up to) 9 months after installation. 19.9% Representative APR

4. Self-Funded – Bank transfer, cash or credit / debit card payment.

***Rates and plans correct at the time of printing, minimum order values apply, for current information www.dwwindows.co.uk/finance**

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Spread the cost with our payment options

We offer a range of ways to pay, with the option to spread the cost using our flexible finance options. Why not benefit from the latest home improvements today!

Pay Monthly

Our **Low Rate Deferred** option allows you to spread the cost over 60 or 120 months with 3 months deferred.
Pay just a 15% deposit on order.
If you wish to pay it off early that's no problem too.
11.9% APR*

Buy Now Pay Later

Our **Buy Now Pay Later** option allows you to defer the balance for 9 or 12 months (subject to loan value) without any interest.
Pay just a 25% deposit on order.
If it's not settled within the agreed deferred period, don't worry, the balance can be transferred onto a 10-year plan.
19.9% APR*

Early settlement within a deferred period is subject to a £29 early redemption fee

Interest Free Credit

Interest Free Credit – Divide the loan amount by the term of the agreement and this will be your monthly repayment. 0% APR



***Rates and plans correct at the time of printing, minimum order values apply, for current information www.dwwindows.co.uk/finance**

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We only install High Quality Branded products

PROFILE 22 by Epwin Window Systems

deceuninck

ROCK DOOR TRUSTED INSTALLER

DISTINCTION DOORS

Hurst

THE RESIDENCE COLLECTION

R9 R7 R2

Victorian Sliders SASH WINDOWS

UPVC (A+ RATED)
Windows
French Doors
Single Doors
Sliding Patio Doors
Bi-fold Doors

COMPOSITE DOORS
Rockdoor - Trusted Installer
Distinction
Eurocell Dales

ALUMINIUM
Bi-fold Doors
Sliding Patio Doors
Windows
Single Doors
French Doors

ROOFLINE
Fascias Soffits and Guttering
Cladding

PORCHES
Complete New Builds
Refurbishments

CONSERVATORIES & ORANGERIES
Complete New Builds
Refurbishments
Roof Replacement

VERANDAS
Victorian, Traditional or Contemporary

EQUINOX® TILED ROOF SYSTEM

eurocell® All together better

Liniar

smart architectural aluminium

origin DOORS AND WINDOWS



Ultraframe Transforming light and space

Choosing the right installer is more than just price!

Helpful tips to guide you in choosing the right installer



- **CHECK THE COMPANY HISTORY** - Visit the Companies House website to verify the company credentials www.companieshouse.gov.uk
- **VERIFY MEMBERSHIPS** - Always check trade memberships are genuine. Especially FENSA for compliant window and door installations. www.fensa.org.uk/find-installers
- **ASK ABOUT THE PRODUCTS AND SERVICES** - Compare written specifications to ensure like-for-like quotes, including brands, guarantees, and after-sales support.
- **SEARCH GENUINE CUSTOMER REVIEWS** - Look at trusted review sites first to see real customer feedback. https://uk.trustpilot.com/review/dwwindows.co.uk
- **ASK ABOUT THE INSURANCE BACKED GUARANTEE** - All FENSA-registered businesses must provide an insurance-backed guarantee covering any remedial work if the installer ceases trading. Always ensure you receive a written receipt and guarantee. www.pwfed.co.uk/homeowners.php

Any questions please give us a call, we are always happy to help!

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Compare your quotes with our handy checklist

Compare your quote!



	DW Windows	Competitors
10 year guarantee plus a 10 year insurance backed policy included	☑	☐
Deposit protection policy included	☑	☐
Honest and upfront pricing on the day without any haggle or hassle	☑	☐
Professional written quotes	☑	☐
Showroom showcasing our quality branded products	☑	☐
Range of finance options available	☑	☐
1000s of GENUINE Trustpilot reviews	☑	☐
FENSA registered (Building Regulation compliance)	☑	☐
Fully accredited by CHAS (Heath & Safety)	☑	☐
Teams trained to a high industry standard (MTC)	☑	☐
Social media gallery with hundreds of our previous installations	☑	☐
Online customer portal to keep you up to date with progress of your order	☑	☐
Dedicated aftersales support	☑	☐
Trading since 2006 with a traceable online company history	☑	☐

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Your hassle free journey with us

Quote & Order

Our sales team will visit your home or you can visit our showroom to explore and order our products.

Survey

Our knowledgable survey team will visit and plan your entire installation.

Installation

Our installers complete your installation to a high standard while respecting your property.

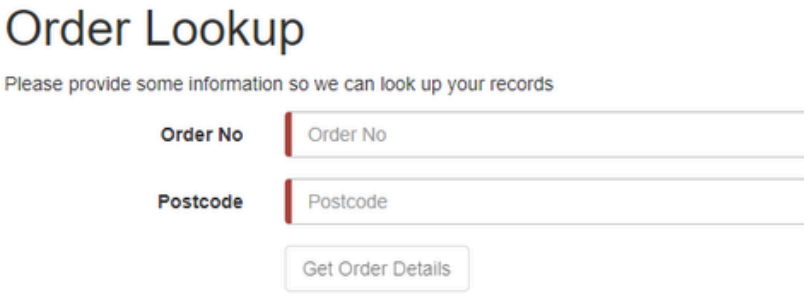
Guarantee

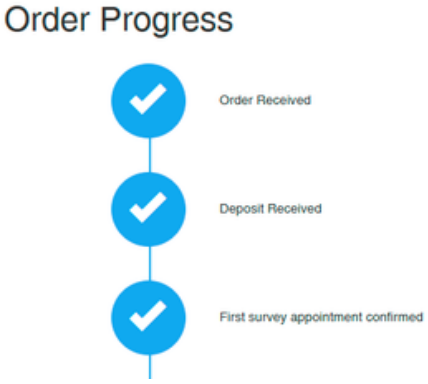
We provide your 10-year guarantee for peace of mind, with ongoing support from our aftersales team.

Our customer communication portal is live!

Throughout the progress of your order you will have access to an online customer communication portal. We also send you regular email updates too!

Your personal portal





01902 661779 | sales@dwwindows.co.uk | www.dwwindows.co.uk

Contact Us:

01902 661779

www.dwwindows.co.uk

Sales Enquiries

sales@dwwindows.co.uk

General Enquiries

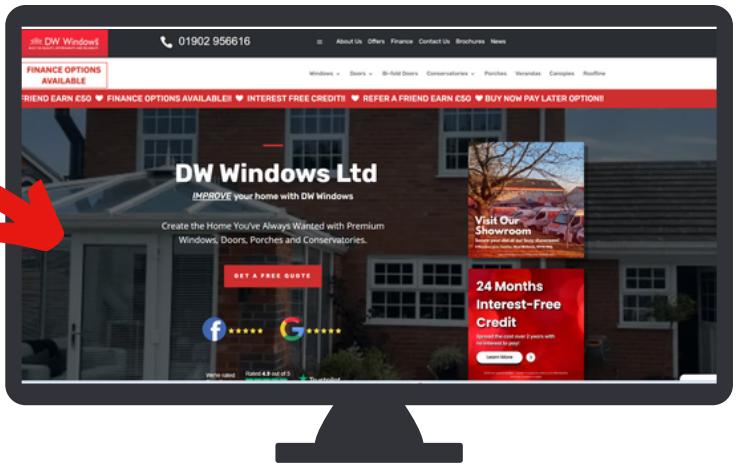
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Installation & Service

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Payments

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Visit Our Showroom:

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Coseley,

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We have plenty of photos on social media too!

DW Windows Ltd

@dwwindowsltd

FOLLOW US





